

Accommodation While You Wait

Medium-Term Accommodation (MTA) for NDIS participants who are waiting to move into their approved long-term accommodation



- Exploring suitable accommodation options
- Coordinating supports during the transition period
- Supporting successful moves into long-term accommodation

Helping to Bridge the Gap

Sometimes the right long-term home isn't quite ready when you need it.

Medium-Term Accommodation (MTA) can help bridge the gap between where you are now and where you'll be living in the future.

At QLSS, we understand that housing transitions can be stressful. Our team works closely with participants, families, Support Coordinators and healthcare professionals to ensure people have safe, suitable accommodation and support during this important transition period.

What is MTA?

MTA is an NDIS-funded housing support designed for participants who have a confirmed long-term, Specialist Disability Accommodation (SDA) option organised, but cannot move into it yet.

MTA is intended to provide a temporary place to live while arrangements for permanent housing are finalised.

This may happen when:

- You are ready to leave hospital but your long-term home is not yet available.
- Your future SDA home is still being completed.
- Home modifications are underway and your current home is temporarily unsuitable.
- A confirmed vacancy in supported accommodation is not immediately available.
- Your current living arrangement can no longer continue before your new home is ready.

MTA is not designed as a long-term housing solution. Instead, it provides stability and continuity while you wait for your next home.



Registered
NDIS Provider

07 4426 1812
hello@qlss.com.au



www.qlss.com.au



Who Can Access MTA?

To be eligible for medium term accommodation, you must meet the following 3 criteria:

1. You have a long-term home you'll move into after medium term accommodation.
2. You can't move into your long-term home yet because your disability supports aren't ready.
3. You can't stay in your current accommodation while you wait for your long-term home.

What Does MTA Funding Cover?

MTA funding is specifically intended to cover the cost of temporary accommodation while you wait for your permanent housing arrangement. MTA includes:

Temporary Housing Costs

MTA only covers the cost of the accommodation. It doesn't include other living costs such as food, internet or electricity.

Furniture

QLSS MTA properties are furnished to support daily living tasks.

It's important to understand that accommodation and support are funded separately. MTA Does Not Typically Cover: Personal care supports, Daily living assistance, Community access supports, Food and groceries, Utilities and everyday living expenses. T

hese supports may continue to be funded through other parts of your NDIS plan or through your own income and government supports.

How QLSS Can Help?

Navigating housing options through the NDIS can be complex. QLSS works alongside participants, families, Support Coordinators, hospital discharge teams and allied health professionals to help ensure accommodation transitions run as smoothly as possible.

Our team can assist with:

- Exploring suitable accommodation options
- Coordinating supports during the transition period
- Working with your existing support network
- Providing information about available housing pathways
- Supporting successful moves into long-term accommodation

QLSS, Putting You First

If you're waiting for a permanent housing solution and would like to learn more about Medium-Term Accommodation, the QLSS team is here to help.

We understand that every person's circumstances are unique and focus on creating housing solutions that are safe, practical and aligned with individual goals.

We can discuss your situation, explain how MTA works, and help you understand the options available through your NDIS plan.

Contact QLSS today to learn more about Medium-Term Accommodation and housing transition supports.

Email: hello@qlss.com.au

Phone: 07 4426 1812



By combining in-home and community supports, participants enjoy choice, independence, and spontaneous engagement, achieving strong outcomes for people with psychosocial disabilities, trauma histories, and CALD backgrounds.

Australia-wide Registered & Accredited NDIS Provider

QLSS is a fully registered NDIS Provider in all states & territories of Australia.

We deliver high-impact, person-centred disability supports grounded in ethical practice, cultural responsiveness, and human rights advocacy.

As a trusted leader in Supported Independent Living (SIL), Community Access Support (CAS), and Support Coordination, QLSS empowers participants to live with independence, dignity, and meaningful community connection.

QLSS's Integrated SIL + CAS model provides flexible, real-time support that reflects everyday life.



Did You Know: We Also Offer Support Coordination?

At QLSS, our experienced Support Coordinators take the time to understand your individual goals, priorities, and circumstances.

We provide personalised guidance to help you understand your plan, identify suitable service providers, and connect with supports that align with your needs and aspirations.

Whether your goals involve increasing independence, accessing community activities, improving wellbeing, finding employment opportunities, or exploring housing options, we are here to support you every step of the way.

QLSS offers all levels of Support Coordination, including:
Level 1: Support Connection,
Level 2: Coordination of Supports,
Level 3: Specialist Support Coordination.

At QLSS, we believe Support Coordination is about more than managing services - it's about helping you take control of your NDIS journey, make informed choices, and achieve the goals that matter most to you.



Registered
NDIS Provider



Locations: All States & Territories of Australia.
Enquire Today for More Information.

Learn More: www.qlss.com.au

Contact Us: hello@qlss.com.au

Call Today: 07 4426 1812

